

Quality Policy

Purpose

Heidelberg Materials Australia (HMA) is engaged in the production and supply of Quarry and Concrete Materials. As a leading supplier of quarry, concrete and other heavy building materials, HMA is committed to providing our customers with quality products and services.

Principles

It is HMA's objective to meet our customers and key stakeholders' quality expectations through good management, efficient production procedures and superior quality control techniques.

To achieve this objective HMA will:

- Maintain an effective quality management system.
- Implement operating practices which enable employees to carry out their responsibilities consistently and efficiently to drive quality outcomes.
- Regularly review operating practices to improve the quality and consistency of our products and services.
- Ensure employees have the necessary competence to perform the work which affects product quality.
- Evaluate and monitor the performance of our suppliers to ensure that they supply quality products and services.
- Hold all levels of management accountable for quality in their area of responsibility.
- Monitor the effectiveness of the quality management system against measurable objectives to facilitate continuous improvement.
- Ensure activities will conform to all contractual requirements agreed with the customer.

Each employee of HMA has a responsibility to ensure that this objective is achieved.